

# SAP Open Text VIM Training

COURSE CONTENT

# **GET IN TOUCH**











#### **About Multisoft**

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#### **About Course**

SAP OpenText Vendor Invoice Management (VIM) is a leading solution designed to streamline and automate the entire vendor invoice process within SAP. The SAP OpenText VIM Training by Multisoft Systems equips professionals with in-depth knowledge of invoice management, workflow automation, and SAP system integration.



# Module 1: Introduction to OpenText VIM

- ✓ Overview of Vendor Invoice Management (VIM)
- ✓ Role of OpenText in SAP ecosystem
- ✓ Business benefits of VIM
- ✓ VIM architecture and components

# Module 2: Basic Concepts of VIM

- ✓ Invoice processing lifecycle
- ✓ VIM document types and workflow basics
- ✓ VIM integration with SAP ECC and S/4HANA
- ✓ Key terminologies: DP Document, Parked Document, Posted Document

# **Module 3: VIM Configuration Essentials**

- ✓ VIM add-on installation and setup
- ✓ Configuration of VIM document processing
- ✓ Setting up VIM roles and authorization
- ✓ Defining validation rules and exception handling

# Module 4: Invoice Capture Center (ICC)

- ✓ Introduction to ICC and OCR basics
- ✓ Document scanning and data extraction
- ✓ Validations in ICC
- ✓ Integration of ICC with VIM

#### **Module 5: VIM Process Flow**

- ✓ Invoice submission and validation
- ✓ Approvals and workflow routing
- ✓ Posting invoices in SAP FI
- ✓ Exception handling and escalation procedures



# Module 6: Workflow Management

- ✓ Introduction to SAP Business Workflow
- ✓ Configuration of approval workflows
- ✓ Role-based workflow assignment
- ✓ Monitoring and troubleshooting workflows

# **Module 7: Reporting and Analytics**

- ✓ VIM analytics and dashboards
- ✓ Standard VIM reports in SAP
- ✓ KPIs for invoice management process
- ✓ Custom report creation

# **Module 8: Integration Scenarios**

- ✓ Integration with SAP MM and FI modules
- ✓ Vendor master data integration
- ✓ Integration with third-party systems

#### Module 9: Advanced VIM Features

- ✓ Three-way matching process
- ✓ Handling credit memos and down payments
- ✓ Automatic payment block removal
- ✓ Archiving and document retention policies

#### Module 10: Best Practices and Real-Time Scenarios

- ✓ Common challenges in VIM implementation
- ✓ Industry use cases and best practices
- ✓ Hands-on exercises and real-time projects



# **Module 11: Administration and Support**

- ✓ VIM monitoring tools
- ✓ Error handling and troubleshooting tips
- ✓ System performance optimization